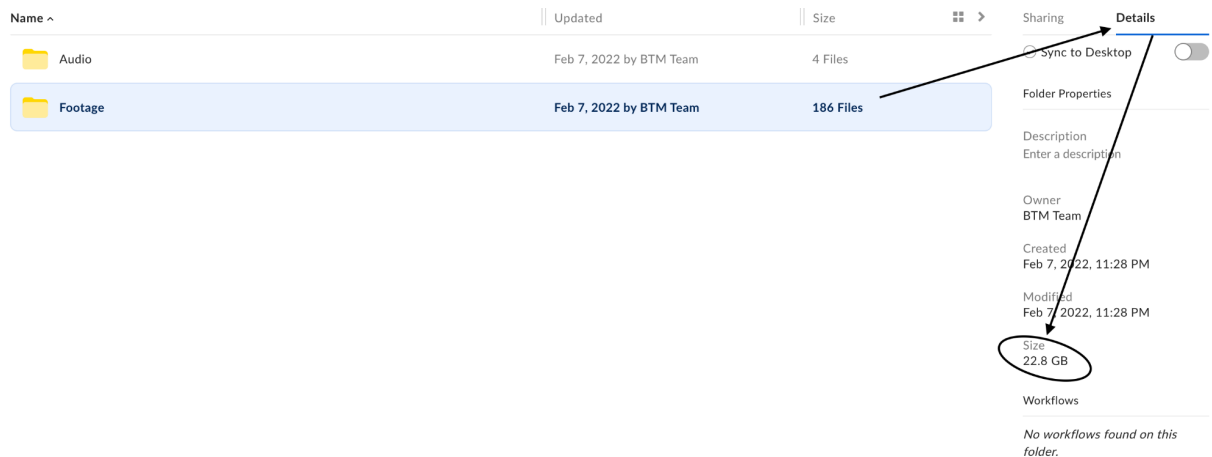


How to download your raw media from Box

When trying to download raw footage folders in **full**, you run the risk of the downloads failing due to **internet connectivity, inadequate space on your computer, etc.** We know it can be very frustrating to wait awhile and have the download fail at the last minute, so..

Here are some tips to help avoid these issues:

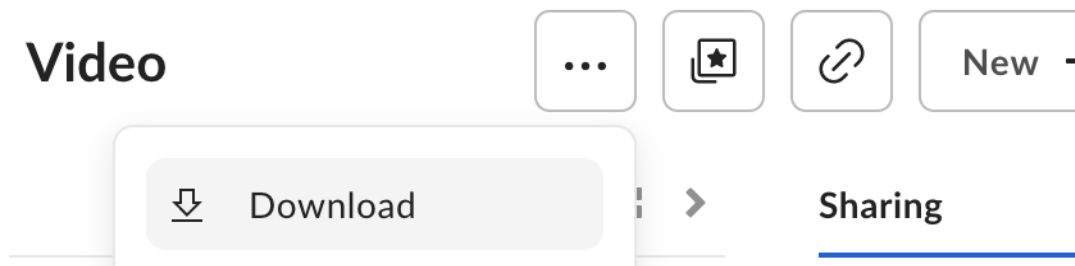
1. Use **Google Chrome as your browser!**
2. Check the **size of the folder** by clicking the folder, selecting details on the far right and viewing the size in the bottom:



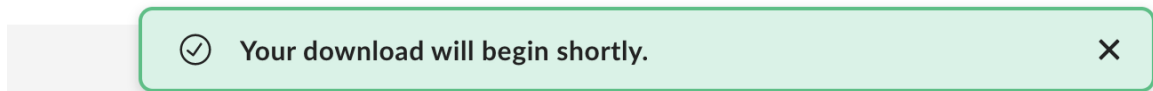
3. **Confirm you have that size available on your selected hard drive** you're downloading the footage to. If you don't, the download will fail.
4. Confirm your selected download location on your hard drive, to make sure you know where it's going.

From there..

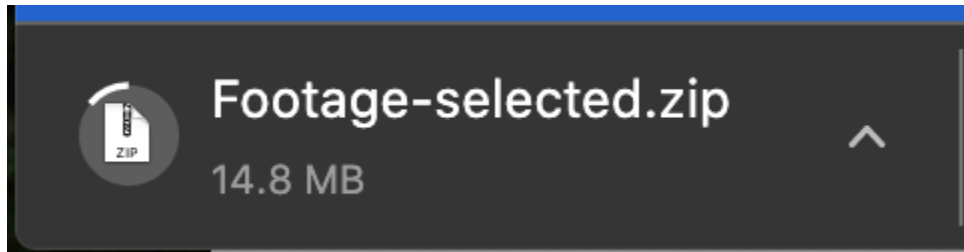
5. Starting with the **first file**, select file increments of **10** and then **press the three dots**, located in the top right corner. From there, **a download icon will appear** and you can select it to begin the download:



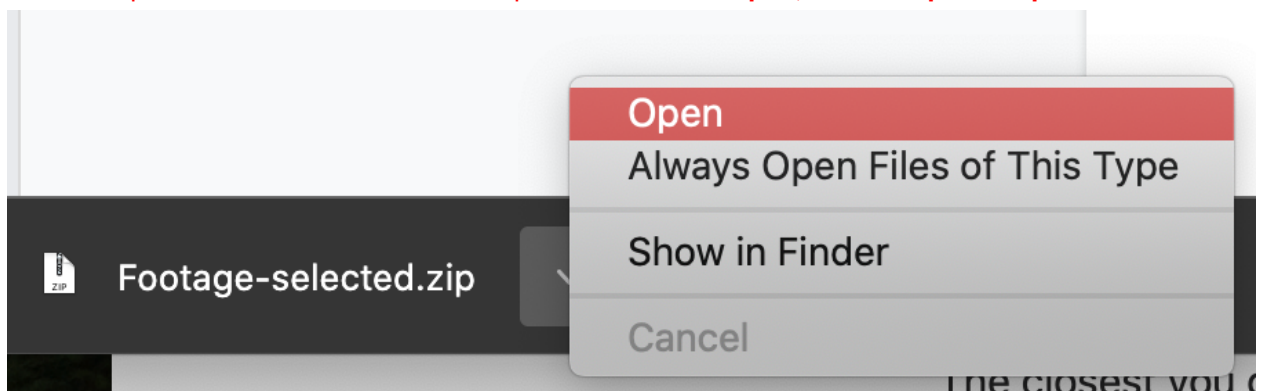
6. A green banner will appear informing that the download will begin shortly:



7. The selected files will begin **downloading as a zip**. For example, on a mac, you can find this in the bottom left corner of your screen:



8. When complete, **select the arrow** on the zip download, **click open**, and the **zip will expand**:



9. You'll now be able to view the downloaded files on your drive! Repeat this process for the remainder of the footage. **REMINDER! Make sure you know where you chose to download the footage to.**

▼	Folder	Footage-selected	--	Folder	Today at 8:46 AM
	MP4	MVI_8951.MP4	93 MB	MPEG-4 movie	Today at 8:46 AM
	MP4	MVI_8950.MP4	96.2 MB	MPEG-4 movie	Today at 8:46 AM